

Building trust and engagement

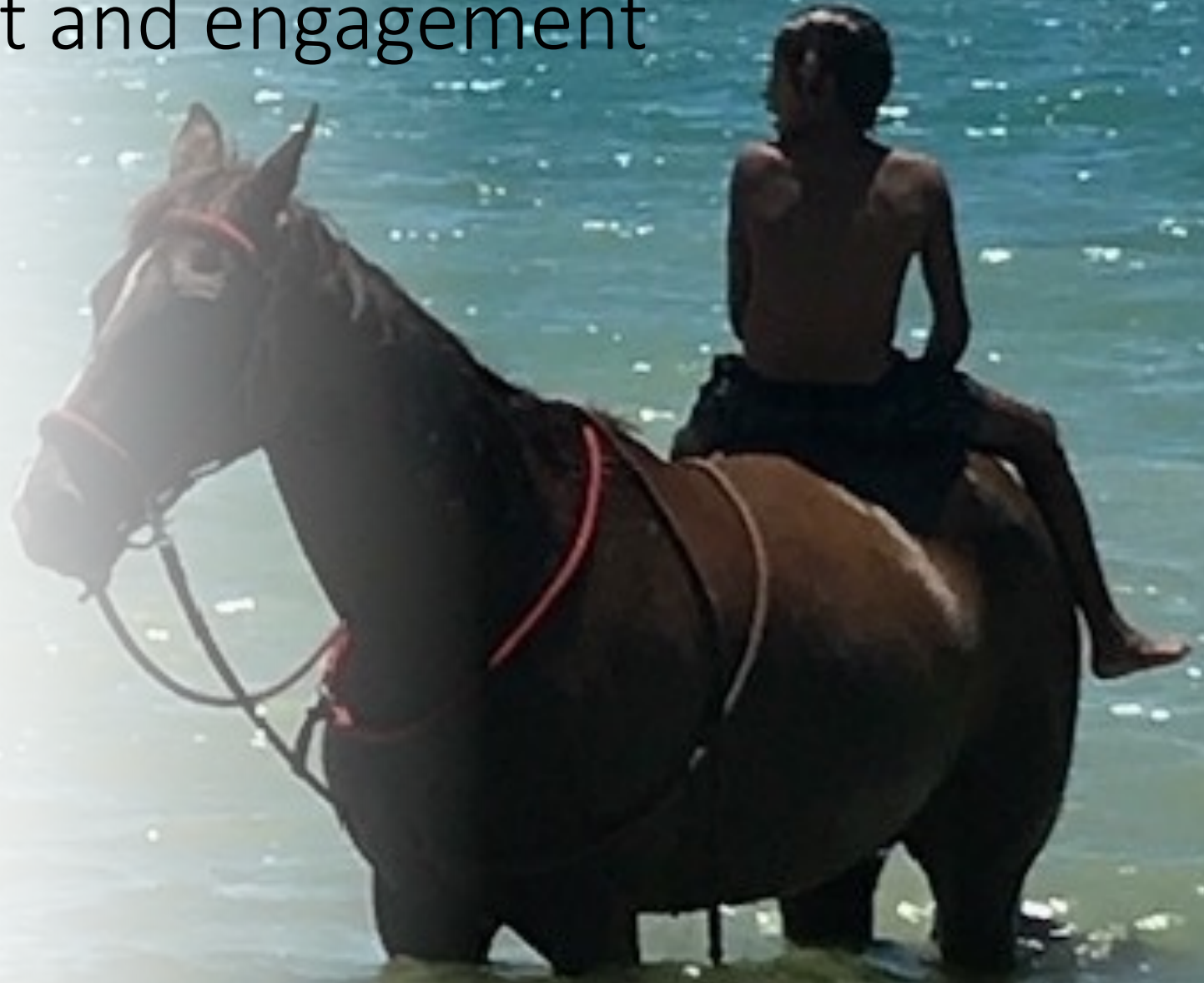


Why is important?

- Walking with the person, family, community
- Validates the person and their 'story'
- Enhances our assessment
- Allows recovery focus
- Supports ongoing therapeutic interventions

Tips to enhance trust and engagement

- Be your authentic self
- Location
- Activities
- Use of language
- Family members and friends



Continued

- Seating
- Openness
- Non-judgemental
- Open ended questions

